## SIOUX LOOKOUT MENO YA WIN HEALTH CENTRE BOARD OF DIRECTORS MEETING held Tuesday, December 12, 2023 at 9:00 am Via Zoom/Boardroom A & B MINUTES

Present:Ms. Sadie Maxwell (chair), Mr. Knowles McGill, Ms. Christine Hoey, Mr. Dennis Leney,<br/>Dr. Laurel Laakso, Mr. Mathew Hoppe, Ms. Cynthia Dwyer, Mr. Kevin Holder, Mr.<br/>Darrell Morgan, Mr. Dean Osmond, Ms. Joyce Timpson, Mr. Roy Spence, Ms. Monica<br/>Hemeon, Ms. Patricia Keesickquayash, Ms. Terri Fiddler, Ms. Kathy Loon, Ms. Beatrice<br/>Anderson, Ms. Kristen Carroll, Ms. Ramona Quequish, Ms. Selena Froude (recorder)

Regrets: Ms. Leanne Tyler, Dr. Blake Mackay

The meeting was called to order at 9:00 am. All were welcomed to the meeting. Ms. Terri Fiddler opened the meeting with a prayer.

### **Patient Story**

A patient story was shared by Ms. Cynthia Dwyer.

### **Directors Conflict of Interest Disclosure**

Mr. Dean Osmond declared a conflict of interest for agenda item 6.8. He will recuse himself.

### 1.0 Approval of the Agenda

The agenda was reviewed and approved as presented.

MOTION #50/23 it was moved by Mr. Darrell Morgan that the Board of Directors approve the agenda of the regular meeting held December 12, 2023 as presented. Seconded by Ms. Christine Hoey. CARRIED

### 2.0 Approval of the Minutes of the Regular Board Meeting held September 28, 2023.

The minutes of the regular board meeting held September 28, 2023 were reviewed and approved as presented.

MOTION #51/23 it was moved by Mr. Mathew Hoppe that the Board of Directors approve the minutes of the regular board meeting held September 28, 2023 as presented. Seconded by Mr. Dennis Leney. CARRIED

### **3.0** Business Arising from the Minutes

3.1 N/A

### 4.0 Reports

- 4.1 Foundation
  - The Foundation has started the MRI campaign.

- The Foundation has donated \$1.5 million and the Skip to Equip Ladies Bonspiel made a donation of \$130,000.
- The MRI committee is meeting every month. We have new members and continue to recruit. Mayor Lawrance has stepped down as chair; we have candidates to step into that role.
- The plan is to have small fundraisers bi-monthly.
- We are reaching out to the Chiefs Council on Health for support. We are hoping to begin the project this spring.
- The Employee Giving Program is starting in January.
- The Sioux Lookout Bombers are hosting a Hockey Fights Cancer game. All proceeds go to the MRI campaign.

# 4.2 <u>CEO</u>

- The Mental Health and Addictions Centre of Excellence did a site tour October 18, 2023.
- Sioux Lookout Local Education Group held their annual academic days at SLMHC October 27, 2023.
- He attended the stakeholders' engagement session with ORGNE and CriticCall October 30, 2023. The discussion pertained to patient transfers and delays in the north; and the definition of life or limb in regards to mental health.
- He attended the Small and Rural Northern Hospitals Network meeting November 6, 2023. The discussion pertained to the of state of health care in the north, health human resource challenges and financial pressures.
- The 2023 annual report of the Auditor General was released December 6, 2023.
- The Patient Ombudsman was on site December 6 to 8, 2023. We are expecting a draft report in February.

# 4.3 <u>CNE</u>

- We continue to work towards our Best Practice Spotlight Organization designation. A research project is being done on how to increase elder satisfaction.
- We have hired seven nurses and continue to participate in the Provincial Nursing Recruitment Program.
- Non-Violent Crisis Intervention (NVCI) will begin in the new year. Sue Anderson has become a qualified NVCI instructor.
- The pediatric dental program continues to be successful. Funding has been extended for another year.
- We are experiencing a Medical Lab Technologist (MLT) shortage. We are working on a strategy to train our own MLT within the organization.
- We continue to have discussion with ORGNE regarding patient repatriates.

# 4.4 <u>Chief of Staff</u>

- The Temporary Summer Locum Incentive Program from the Ministry will be ending March 2024. We are still experiencing staffing shortages, this is concerning.
- She was invited to participate in a NOSM university media briefing. The Ontario Medical Association (OMA) focused attention on northern health care.
- The Physician Recruitment and Retention Committee has submitted a request to the Sioux Lookout Municipality, NOSM University and Sioux Lookout Regional Physicians Services Inc. (SLRPSI) to ask for increased funding for physician recruitment and retention. We are waiting for a response.
- As co-chair of the Primary Care Council for our local Ontario Health Team (OHT), she has

been advocating on behalf of the region. We are hopeful to have more physicians relocate to Sioux Lookout.

## 4.5 <u>Executive Lead Indigenous Collaboration and Relations</u>

- She has a new role as Vice President Indigenous Services, Equity, Diversity, and Inclusion.
- Kiiwatinoong Healing Waters (KHW OHT) has received funding to continue. Her contract as co-chair has been extended for one year.
- OHT has established working groups. We are recruiting for an executive director, project manager, communications lead and administrative assistant.
- The Regional Specialized Services Network has received funding to complete work for the OHT's in our region. She has been asked to attend the meetings as the Indigenous representative.
- The Equity and Diversity Committee has been meeting every six weeks. We are updating our policies to be more inclusive.
- Culturally Safe Care training has been updated under the direction of Dr. Kathy Sanderson. We have been utilizing her EDI mandatory training program.
- Our Quality and Patient Safety Lead Manager, Gregory Rooke has led a team to complete the 2023-2028 Quality and Performance Improvement Strategy. Mr. Rooke will also lead a process where we work towards achieving accreditation for Indigenous Health Focused Services.
- We have been approved to participate in an action series, Rethinking Patient Safety.
- She has been participating in the Chiefs Council on Health meetings, SLMHC and SLFNHA Joint Executive meetings and Regional Table meetings.
- The Elder's Council structure is being revisited.

## 5.0 Standing Agenda Items

- 5.1 <u>Financial Update</u>
  - The financials were presented as of October 31, 2023.
  - Cash position is good, current ratio is good.
  - We are forecasting a deficit of \$1.3 million at the end of the year. We are hopeful the Ministry will fund the \$3 million cost for arbitration awards putting us in a surplus. This will cover last year's deficit, making us whole for the year.
  - Fund Type 2 has a surplus.

## 6.0 New Business

## 6.1 Approval of Board Policies

- ADM.I.1- Sioux Lookout Meno Ya Win Health Centre Mission, Vision and Values policy was presented and reviewed.
- It was noted the seven grandfather teachings need to be added to the values. Selena to update policy and forward to the board. ACTION
- It was noted communications would have to be notified to change all publishing's.
- ADM.I.2 Strategic Planning policy was presented and reviewed.
- Under Strategic Planning Process, the following will be added:
  - 1. e) The board and the executive working towards a new strategic plan every three to five years or as needed.
- 6.2 <u>Terms of Reference Resource Utilization Committee & Executive Committee of the Board</u>

• Deferred

## 6.3 Self Assessments as Recommended by Ontario Health Association

• Deferred

## 6.4 Board of Directors Meeting Schedule 2024

• The Board of Directors meeting schedule for 2024 was presented

- 6.5 Assault, Care & Treatment (ACT) Patients
  - There is concern regarding after hours and weekend coverage for Assault Care and Treatment (ACT). An incident occurred in Mishkeegogamang which resulted in a patient needing a rape kit and it could not be done in the community. The patient was medivac to Sioux Lookout and then to Thunder Bay because ACT was not available at that time. This situation was traumatizing for the patient.
  - It was noted the ACT program is staffed Monday to Friday twenty-four hours. We do not have enough staff for weekend coverage. We are collaborating with the First Step Women's Shelter and Ontario Health to have coverage twenty-four hours a day. The Sexual Assault Network has staff on call to assist the ER nurse with rape kits and work is being done to have the community nurses receive training.

### 6.6 Sioux Lookout First Nation Health Authority (SLFNHA) Representative

• A letter was received from the Sioux Lookout First Nations Health Authority (SLFNHA) appointing Ms. Monica Hemeon as the SLFNHA representative on the Sioux Lookout Meno Ya Win Board of Directors.

MOTION #53/23 it was moved by Mr. Dennis Leney that the Board of Directors approve the appointment of Ms. Monica Hemeon as the Sioux Lookout First Nations Health Authority (SLFNHA) representative on the Sioux Lookout Meno Ya Win Board of Directors. Seconded by Mr. Darrell Morgan. CARRIED

- 6.7 Approval of Privileges and Credentialing as per MAC meeting September 28, 2023
  - Privileges for physicians and allied health professionals were reviewed.
  - MOTION #54/23 it was moved by Ms. Monica Hemeon that the Board of Directors grant privileges to the physicians and allied health professionals listed and approved at the September 28, 2023 meeting of the Medical Advisory Committee. Seconded by Mr. Darrell Morgan. CARRIED
  - MOTION #55/23 it was moved by Mr. Knowles McGill that the Board of Directors move this portion of the meeting in-camera. Seconded by Ms. Christine Hoey. CARRIED

MOTION #52/23 it was moved by Mr. Knowles McGill that the Board of Directors approve the Board of Directors meeting schedule for 2024 as presented. Seconded by Ms. Christine Hoey. CARRIED

MOTION #57/23 it was moved by Mr. Dennis Leney that the Board of Directors move this portion of the meeting out of in-camera. Seconded by Mr. Mathew Hoppe. CARRIED

## 8.0 For Information Only

- 8.1 OH Memo Approach to 2023/24 and 2024/25 Service Accountability Agreements
- 8.2 Organizational Chart
- 8.3 Resource Utilization Committee Meeting Minutes August 30, 2023 and September 25, 2023.

## 9.0 Next Meeting

The next meeting is scheduled for Thursday, January 25, 2024.

## **10.0** Closing Prayer

Mr. Roy Spence closed the meeting in prayer. The meeting was adjourned at 12:32 pm.

MOTION #58/23 it was moved by Ms. Kristine Carroll that there being no further business, the meeting be adjourned at 12:32 pm. Seconded by Mr. Dennis Leney. CARRIED

D. Osmond, Secretary

S. Maxwell, Chair

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