

2022/2023 Annual Report



SIoux LOOKOUT
Meno Ya Win
HEALTH CENTRE

Excellence Every Time

2022/2023 ANNUAL REPORT

TO OUR STAKEHOLDERS

MESSAGE FROM THE PRESIDENT AND CEO

The past year has seen unprecedented health human resources shortages. Most departments have been working short-staffed and extra hours, in order to provide services.

We owe all our staff, and physicians, a great deal of gratitude for your exceptional work and dedication to our patients. Your service has not gone unnoticed or unappreciated.

The COVID-19 pandemic has added to the workload and stressors for our staff. We are starting to turn the corner and seeing mandates suspended, as we begin to return to the pre-pandemic status.

Our thanks also extend to our partners, stakeholders, funders, and the communities we serve.

While we have received an allocation and operating dollars for an MRI, there is still work to be done to raise the capital. The hospital foundation will be instrumental in this project, and we are very appreciative for all their work, which has provided the hospital with vital equipment over the years.

Our new renovation in the Emergency

Department is nearing completion, which will enhance care for patients presenting with mental health needs. Enhancing our services, such as mental health and traditional programs, is of the upmost importance moving forward.

SLMHC is now part of the Kiiwetinoong Healing Waters Ontario Health Team, and we look forward to working with all the partners involved.

SLMHC is dedicated to strengthening relationships, and communication, with the communities we serve.

Miigwetch,
Dean Osmond



MESSAGE FROM THE CHIEF OF STAFF

As I reflect back on this year, I see another year with numerous challenges and transitions, but also a year of tremendous teamwork and resiliency.

Our physician and nursing staffing shortages have continued to mean significant pressures to maintain full services at SLMHC. The efforts and sacrifices made by our local physicians and staff to keep the doors open is herculean. And although rebuilding a workplace is slow and painstaking work, we are starting to see this investment pay off.

The number of locums onboarded to the hospital continues to explode. We see new locum physicians visiting and returning and often going on to sign contracts on a regular basis. Working closely with SLRPSI (Sioux Lookout Regional Physicians' Services Inc.) we continue to recruit, orientate and provide mentorship to many new physicians in the hospital.

Over this last year, we have also had the opportunity to provide rotations for internal medicine, pediatrics, emergency medicine and psychiatry residents in their final years of residency training. Many of these young physicians have expressed interest in returning to the Sioux Lookout region to practice in future years, which is very promising, as we look to expand specialist in-house services. In the meantime, these residents have provided valuable support to our local physicians and care to our patients.

Throughout this, we continue to strive to improve quality of care processes at the hospital, to partner and collaborate with our valued stakeholders, and also to be leaders and

advocate on behalf of healthcare in this region. Often this has meant conversations with the media and policy-makers.

To end, I want to share my gratitude to "the team". I think of the magnificent Redwood trees of the Pacific coast, the tallest living organisms on the planet. These giants can grow to over 350 feet tall and live up to 2,000 years or more. Not only do they have such awe-inspiring growth, but they are also highly resilient to disease, fire, and storms.

What is the secret to this growth and resiliency? The answer lies in the relationship of the trees to each other. The roots of the Redwoods spread out wide and intertwine with the roots of their neighboring trees. It is the "community interconnection" that supports their massive growth.

The last several years have demonstrated this principle to me. It is the collective team effort at SLMHC - which includes all staff, management, physicians, patients, family members - that has allowed SLMHC to weather some difficult days and yet continue to grow and move forward.

Thank you all for "holding on" to one another and getting us through. It is a privilege and honour to be a member of this healthcare community.

Best,
Dr. Laurel Laakso
MD, CCFP



Staff Milestones

We want to thank and recognize the following staff who have hit a significant milestone **between April 1, 2022 and March 31, 2023**. Thank you to everyone for your continued dedication to SLMHC and Excellence Every Time.

3 Years

Carmen Brailsford
Alexander Nemec-Bakk
Arianna Kitching
Mackenzie Pettit
Tristen Bouchard
Gloria Elena
Tianna Masotti
Kassandra McIntyre
Jordyn Luomala
Aseeb Merin Mangala
Jamie Bascom
Brian St. Pierre
Leonard Lichty
Athena Hau
Virgilio Galivo
Gina Estep
Nicholas Smith
Judy Belmore
Kim Likely
Desiree Tait
Samantha M. Favot
Cherish Reid
Ashley Finlayson

5 Years

Amber DeRaaf
Rebecca Thompson
Shaelyn Beaulne
Kelsey Nolan
Josephine Turtle
Coral Dalzell

Chelsea Young
Susan Burnard
Ramona Quequish-Baas
Marco Domondon
Shayne Anderson
Haylei Diston

10 Years

Michelle Turner
Kimberly Belmore
Taylor Anderson
Heather Lee
Laurence Hay
Kyra Myshall
Jordyn Rosiak
Jadelyn Beaulne

15 Years

Carina Lopena
Samantha Brooks
Marcie Vescio
Melody Luteria

20 Years

Renee Southwind
Daleann Brinkman
Myra Quequish
Michelle Beaulne
David Hildebrand

25 Years

Erin Belmore

30 Years

Ghislain Bruneau

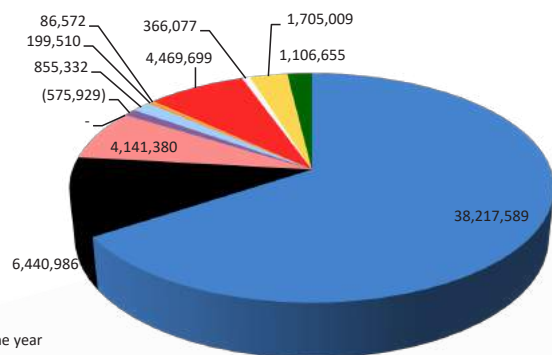
35 Years

Mary Carson

Retired

Sean MacEachern
Mikail Woychyshyn
Lori Donnelly
Margaret Kimball
Tee Flemming
Debbie Woychyshyn

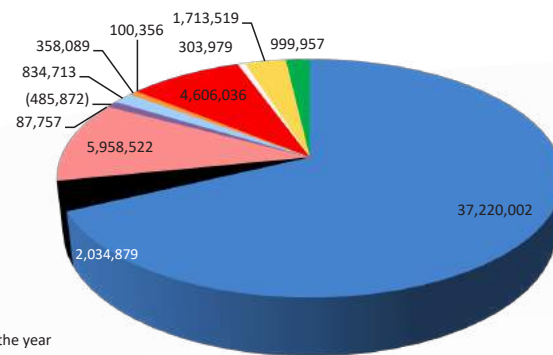
Revenues



For the year ended March 31

2023

Ontario Health Base Allocation	\$ 38,217,589
Ontario Health On Time Payments	\$ 6,440,986
Ontario Health Pandemic Funding	\$ 4,141,380
Ministry of Health Recoveries	\$ -
Ontario Health/Ministry of Health Recoveries	\$ (575,929)
Other Revenue from Ministry of Health	\$ 855,332
Paymaster	\$ 199,510
Cancer Care Ontario	\$ 86,572
Recoveries and Miscellaneous Revenue	\$ 4,469,699
Amortization of Donations and Grants for Equipment	\$ 366,077
OHIP Revenue and Patient Revenue	\$ 1,705,009
Differential & Copayment Revenue	\$ 1,106,655
Total	\$ 57,012,880



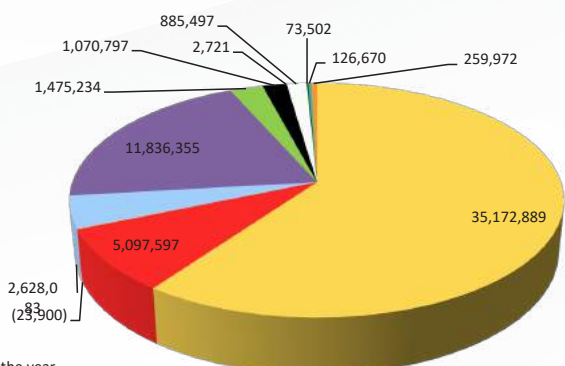
For the year ended March 31

2022

Ontario Health Base Allocation	\$ 37,220,002
Ontario Health On Time Payments	\$ 2,182,941
Ontario Health Pandemic Funding	\$ 5,958,522
Ministry of Health Recoveries	\$ 87,757
Ontario Health/Ministry of Health Recoveries	\$ (485,872)
Other Revenue from Ministry of Health	\$ 834,713
Paymaster	\$ 358,089
Cancer Care Ontario	\$ 100,356
Recoveries and Miscellaneous Revenue	\$ 4,606,036
Amortization of Donations and Grants for Equipment	\$ 303,979
OHIP Revenue and Patient Revenue	\$ 1,713,519
Differential & Copayment Revenue	\$ 999,957
Total	\$ 53,879,999

STATEMENT OF OPERATIONS

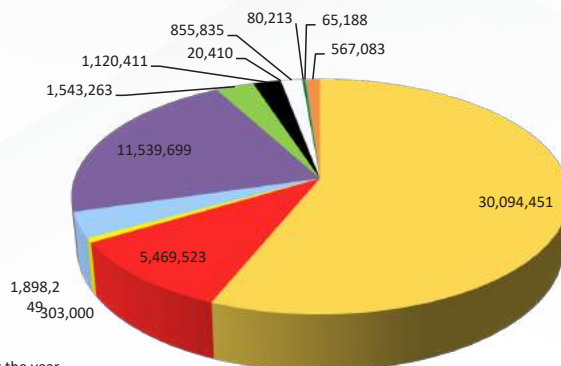
Expenses



For the year ended March 31

2023

Salaries, Wages and Purchased Services	\$ 35,172,889
Employee Benefits	\$ 5,097,597
Employee Future Benefits	\$ (23,900)
Medical Staff Remuneration	\$ 2,628,083
Supplies and Other Expenses	\$ 11,836,355
Medical and Surgical Supplies	\$ 1,475,234
Drugs and Medical Gases	\$ 1,070,797
Short Term Interest	\$ 2,721
Equipment Amortization	\$ 885,497
Software Amortization	\$ 73,502
Rental/Lease of Equipment	\$ 126,670
Bad Debts	\$ 259,972
Total	\$ 58,605,417



For the year ended March 31

2022

Salaries, Wages and Purchased Services	\$ 30,094,451
Employee Benefits	\$ 5,469,523
Employee Future Benefits	\$ 303,000
Medical Staff Remuneration	\$ 1,898,249
Supplies and Other Expenses	\$ 11,539,699
Medical and Surgical Supplies	\$ 1,543,263
Drugs and Medical Gases	\$ 1,120,411
Short Term Interest	\$ 20,410
Equipment Amortization	\$ 855,835
Software Amortization	\$ 80,213
Rental/Lease of Equipment	\$ 65,188
Bad Debts	\$ 567,083
Total	\$ 53,557,325

Excess of Revenue over Expenses from Hospital Operations \$ (1,592,537)

Excess of Revenue over Expenses from Hospital Operations \$ 322,674

Audited financial statements for the year ended March 31, 2023 are available on our website at www.slmhc.on.ca

2022/2023 | SLMHC at a Glance

Sioux Lookout Meno Ya Win Health Centre delivers its first newborn of 2023!

Frenchman's Head residents Kasha Kakekagumick and Alex Southwind welcomed the arrival of their son Kreeo Southwind-Kakekagumick on January 5 at 2:52 p.m.



Every April, SLMHC celebrates our dedicated Laboratory team during Lab Week! We are thankful for all they've done, and continue to do.



SLMHC staff celebrated and acknowledged Pride Month throughout June 2022, including our colour-coordinated Rehab team!



In February, SLMHC staff acknowledged Pink Shirt Day. Pink Shirt Day falls on the last Wednesday of February every year, where Pink Shirts are worn to signify the stand against bullying.



Green Shirt Day is April 7! Our staff wear green in support of organ donor awareness and registration across Canada.

SLMHC held a special ceremony, followed by drumming and singing, acknowledging the National Day for Truth and Reconciliation on September 30





SLMHC celebrated the careers of long-time members of our team, who are dearly missed! Those celebrations included Tee Flemming (top left), Lori Donnelly (top right), and Margie Kimball (bottom).

By the Numbers | 2022-2023



2,267
Inpatient
admissions



271
Full-Time
Employees
149
Part-time & Casual
Employees
167
New Hires



199,310
Specimens Processed
in our Laboratory



99,216
Outpatient
visits



858
Mammography
Screenings



A special thank you to Skip to Equip Classic and the Sioux Lookout Meno Ya Win Health Centre Foundation! Their generous support led to a new ultrasound machine that our Diagnostic Imaging team has been using to make quicker, better, and closer-to-home diagnoses!

It was a pleasure to give guests from Eagle Lake First Nation a tour of our facilities

From left: Dean Osmond (President and CEO of SLMHC), Isabel Pitchenese, Nikki Adams, Lloyd Napish, and Cynthia Dwyer (Chief Nursing Executive at SLMHC).



A special thank you to Don Ningewance! He curated a beautiful painting, that depicts the tree of life, for our Maternity Department. There are sacred teachings related to the birth of a child. Apikweshimon (the placenta) acts as a safety pillow from harsh movement, and is a lifeline between mother and baby. The placenta is very sacred in the birth process, and is handled with utmost respect and care after the birth of a child.



101,960
Meals
Cooked



289
Babies
Born at SLMHC



20,167
Emergency
Department
Visits



500,321
Pounds of
Laundry
Washed

Message from the SLMHC FOUNDATION

The Sioux Lookout Meno Ya Win Health Centre Foundation is pleased to announce that the Skip to Equip Event raised \$95,000.00 in the fall of 2022. We can't thank the committee members, participants, sponsors and donors enough for their continued support and commitment to health care for the North. This is our largest fundraiser of the year as well as a great community event.

The online 50/50 raffle continues to generate much needed funds, and we are grateful to everyone across the province who purchase tickets and supports the Foundation. Without your support we would not be able to continue to purchase much needed equipment for our hospital.

We are profoundly grateful to the many donors who contribute through the year, be they individuals and families, local businesses and national corporations.

Christine Hoey, President

SLMHC Foundation Board of Directors

Christine Hoey, President/Chair
Jackie Duhamel, Vice-President
Anna Friesen, Secretary
Rita Demetzer, Treasurer
Catherine Beamish
Tracey Bullock
Terry J. Jewell
Doug Lawrance
Dean Osmond
Douglas Semple
Dr. Eric Touzin
Monique Mousseau



Our monthly 50/50 charity draws continue to generate funds, and we are grateful to everyone who purchases tickets and supports the Foundation!

So far, the Foundation has raised over \$289,000 for our hospital!

Congrats to the winners of the prizes, as well as our early bird draw winners!

To find out more about the 50/50 draw and buy tickets, visit www.slmhc.on.ca/foundation



SIoux LOOKOUT
Meno Ya Win
HEALTH CENTRE

Values Statement

Compassion

We promise to provide care that is compassionate and reflects humility, caring, dignity, empathy and love.

Respect

We promise to be respectful and embrace honesty, integrity, humility, engagement, accountability, responsiveness and truth.

Quality

We promise to provide high-quality, individualized care that is innovative, meets best practice standards and reflects our awareness of cultural safety.

Teamwork

We commit to working as a team and collaborating in care planning that involves the patient. We value leadership, wisdom and bravery.

Mission

Caring for People

Embracing Diversity

Respecting Different Pathways to Health

Vision

We will be a Centre of Excellence in First Nations and northern health care by working together to improve the health status of individuals, families and communities now and for generations to come.

Values

We value compassion, respect, quality and teamwork.