

# 2021/2022 Annual Report



SIoux LOOKOUT  
**Meno Ya Win**  
HEALTH CENTRE

Excellence Every Time

# 2021/2022 ANNUAL REPORT

## TO OUR STAKEHOLDERS

### MESSAGE FROM THE PRESIDENT AND CEO

In my role as the CEO of the Sioux Lookout Meno Ya Win Health Centre (SLMHC), my focus will be on strengthening ties to the communities of the north and the communities within our catchment area; all whom agreed to the amalgamation in 1997. My previous experience in community development has taught me that such an undertaking requires time and commitment. Time that cannot be focused on the day to day operations of SLMHC.

Fortunately, through the hard work and dedication of past CEOs, we have built a strong and dependable team of leaders who manage the operational considerations of SLMHC. Dean Osmond, Executive VP and COO will lead the operations of SLMHC. Together, we have tightened accountability and reporting relationships. Our work has been well received by staff and our management team.

I am grateful to work alongside Dr. Laurel Laakso, Chief of Staff and the physicians to find effective ways to manage the impacts of the system wide shortage of physicians across our region. With the potential risk

of Emergency Department closure, our partners, staff and physicians have worked hard to keep our Emergency Department open. In these trying times, I will continue to work on enhancing our working relationships.

Finally, I am thankful to our staff and physicians that provide excellent care to all our patients and the communities we serve.

Miigwetch,  
Douglas Semple



# MESSAGE FROM THE CHIEF OF STAFF

It has been another exciting and challenging year for SLMHC!

True to the state of healthcare across the country, we have continued to face significant system pressures. The healthcare human resource shortages, the ongoing threat of emergency department and inpatient bed closures, as well as frequent surge capacity conditions, has meant much tenacity and hard work for the whole team.

In the midst of these challenges, I continue to be amazed by our staff, physicians and administration team. The way everyone at SLMHC has come together and worked so hard to keep us open and providing high quality care is inspiring. I am also grateful for the support and leadership of the SLMHC board, as well as the collaboration of our local healthcare partners, in finding a way through these numerous challenges.

We continue to welcome a large number of new locum physicians to the region. The town of Sioux Lookout partnered with us this summer to supply gift bags, rec centre passes, fishing trips and personal greetings to the locum physicians who have come to provide urgent coverage in the hospital and region. The feedback from these physicians has been very favorable, and many of the locum physicians have returned multiple times, sharing with us how positive the experience has been.

This past March, we welcomed Minister Patty Hadju to SLMHC to tour the facility and see first-hand our need for an MRI. We will continue to advocate to bring care closer to home and expand services for the region. With new space in the hospital renovated for visiting specialists, we continue to recruit and expand our specialty services available at SLMHC.

Most exciting for last, it has been a great pleasure to welcome Douglas Semple as the new CEO of SLMHC! It has been an honour to work alongside him towards his fresh vision and leadership for SLMHC and health care in the region. I anticipate great things going forward!

At the centre of everything we do, it is our patients who are the focus and motivation of all our efforts and work. Thank you for moving forward with us, and for making this such a wonderful place to work and live.

Best,  
Dr. Laurel Laakso  
MD, CCFP



# Staff Milestones

We want to thank and recognize the following staff who have hit a significant milestone **between April 1, 2021 and March 31, 2022**. Thank you to everyone for your continued dedication to SLMHC and Excellence Every Time.

## 3 Years

Courtney Brown  
Jessie Ashmugeesha  
Jean Kim  
Madison St. Jean  
Roberta Turtle  
Mark Balleo  
Julie Bruckschwaiger

## 5 Years

Abdullah Hamo  
Curtis Bundun  
Heather Cairns  
Jory Kettles  
Jennifer Robak  
Sherrie Smith  
Kelly Kulifaj  
Brenda Ridgway  
Martha Esterriecher  
Greg Rooke  
Diane Lillie  
Kaitlin Negus  
Sierra Hartnett

## 10 Years

Cameron Stewart  
Chris Young  
Nicole Wooden  
Iris Wujanz  
Kayla Osmond  
Jose Lopena  
Ralph Gosnell  
Andrew Taylor  
Danielle Tavares

## 15 Years

Rob Cantin  
Katelyn Singbeil  
Dave Kulchyski

## 20 Years

Ross Horne  
Rhea Rice  
Ludmilla Harms

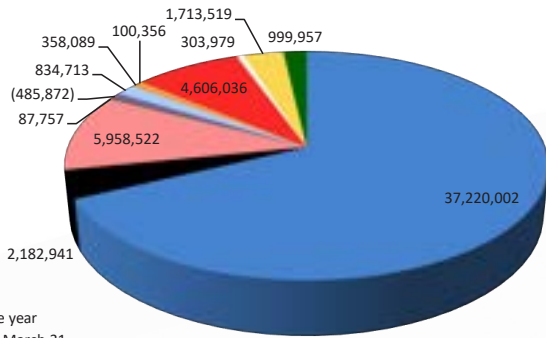
## Retired

John Sayers  
Madilena Berze  
Karen Parent  
Eileen Izzard  
Velma Wesley  
Mary Barret  
Elsie Tobin  
Anna Wellwood  
Lori Bennet  
Debbie Woychyshyn  
Carole Slater



STATEMENT OF OPERATIONS

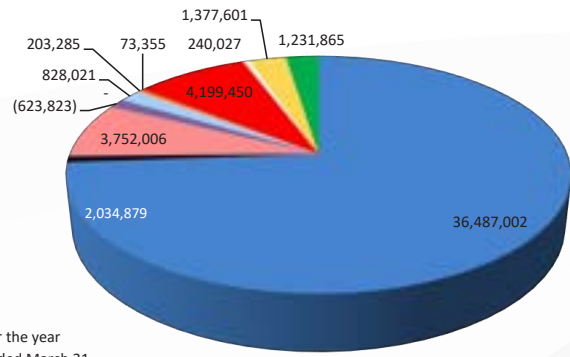
Revenues



For the year ended March 31

2022

Ontario Health Base Allocation	\$	37,220,002
Ontario Health On Time Payments	\$	2,182,941
Ontario Health Pandemic Funding	\$	5,958,522
Ministry of Health Recoveries	\$	87,757
Ontario Health/Ministry of Health Recoveries	\$	(485,872)
Other Revenue from Ministry of Health	\$	834,713
Paymaster	\$	358,089
Cancer Care Ontario	\$	100,356
Recoveries and Miscellaneous Revenue	\$	4,606,036
Amortization of Donations and Grants for Equipment	\$	303,979
OHIP Revenue and Patient Revenue	\$	1,713,519
Differential & Copayment Revenue	\$	999,957
<b>Total</b>	<b>\$</b>	<b>53,879,999</b>



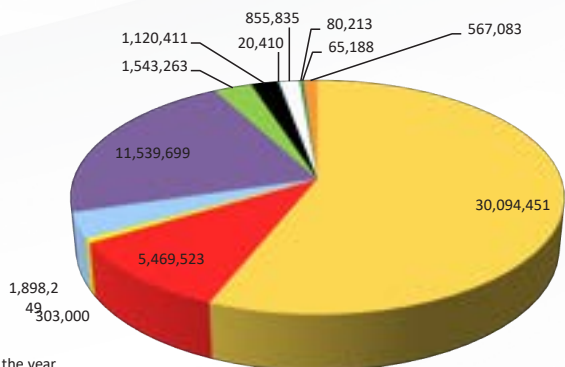
For the year ended March 31

2021

Ontario Health Base Allocation	\$	36,487,002
Ontario Health On Time Payments	\$	388,051
Ontario Health Pandemic Funding	\$	3,752,006
Ministry of Health Recoveries	\$	-
Ontario Health/Ministry of Health Recoveries	\$	(623,823)
Other Revenue from Ministry of Health	\$	828,021
Paymaster	\$	203,285
Cancer Care Ontario	\$	73,355
Recoveries and Miscellaneous Revenue	\$	4,199,450
Amortization of Donations and Grants for Equipment	\$	240,027
OHIP Revenue and Patient Revenue	\$	1,377,601
Differential & Copayment Revenue	\$	1,231,865
<b>Total</b>	<b>\$</b>	<b>48,156,840</b>

STATEMENT OF OPERATIONS

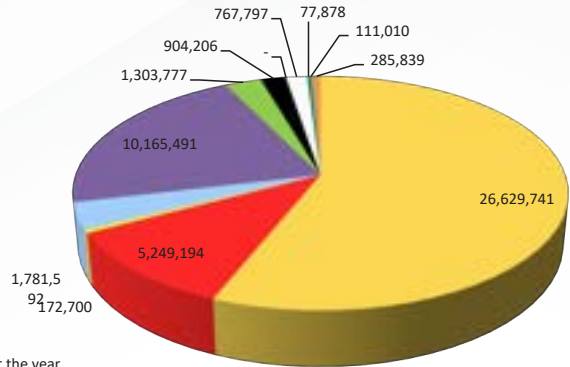
Expenses



For the year ended March 31

2022

Salaries, Wages and Purchased Services	\$	30,094,451
Employee Benefits	\$	5,469,523
Employee Future Benefits	\$	303,000
Medical Staff Remuneration	\$	1,898,249
Supplies and Other Expenses	\$	11,539,699
Medical and Surgical Supplies	\$	1,543,263
Drugs and Medical Gases	\$	1,120,411
Short Term Interest	\$	20,410
Equipment Amortization	\$	855,835
Software Amortization	\$	80,213
Rental/Lease of Equipment	\$	65,188
Bad Debts	\$	567,083
<b>Total</b>	<b>\$</b>	<b>53,557,325</b>



For the year ended March 31

2021

Salaries, Wages and Purchased Services	\$	26,629,741
Employee Benefits	\$	5,249,194
Employee Future Benefits	\$	172,700
Medical Staff Remuneration	\$	1,781,592
Supplies and Other Expenses	\$	10,165,491
Medical and Surgical Supplies	\$	1,303,777
Drugs and Medical Gases	\$	904,206
Short Term Interest	\$	-
Equipment Amortization	\$	767,797
Software Amortization	\$	77,878
Rental/Lease of Equipment	\$	111,010
Bad Debts	\$	285,839
<b>Total</b>	<b>\$</b>	<b>47,449,225</b>

Excess of Revenue over Expenses from Hospital Operations \$ 322,674

Excess of Revenue over Expenses from Hospital Operations \$ 707,615

Audited financial statements for the year ended March 31, 2022 are available on our website at [www.slmhc.on.ca](http://www.slmhc.on.ca)

## 2021/2022 | SLMHC at a Glance

Sioux Lookout Meno Ya Win Health Centre delivers its first newborn of 2022! Cal Zaffino (left) and Rachel Auld welcomed their daughter Ashaya Zaffino on Jan. 4 at 3:58 a.m.



Every April, SLMHC celebrates our dedicated Laboratory team during Lab Week! We are thankful for all they've done, and continue to do.



SLMHC staff celebrated and acknowledged Pride Month throughout June 2021, including our colour-coordinated MHAP team!





In February, SLMHC staff acknowledged Pink Shirt Day. Pink Shirt Day falls on the last Wednesday of February every year, where Pink Shirts are worn to signify the stand against bullying.



SLMHC continued to celebrate our staff by organizing free barbecue lunches!



This past March, we welcomed Minister Patty Hadju to SLMHC to tour the facility and see first-hand our need for an MRI. We will continue to advocate to bring care closer to home and expand services for the region.







SLMHC celebrated the careers of long-time members of our team, who are dearly missed! Those celebrations included Anna Wellwood (top left), Elsie Tobin (top right), Karen Parent (bottom left), John Sayers (bottom right), and Debbie Woychyshyn.

## By the Numbers | 2021-2022



**2,309**  
Inpatient admissions



**298**  
Full-Time Employees  
**121**  
Part-time & Casual Employees  
**157**  
New Hires



**6,442**  
COVID-19 Tests



**118,361**  
Outpatient visits



**858**  
Mammography Screenings





Magdi Hussein, Ultrasound Tech, displaying the recent echocardiology accreditation from Accreditation Canada. The accreditation serves as proof of meeting Accreditation Canada's standards of quality care and service, helping to deliver high end echocardiography services to patients here in Sioux Lookout.

In September 2021, Sioux Lookout Meno Ya Win Health Centre's surgical team received the new Sentimag Localization System that will be used for breast procedures. The Sentimag system uses a magnetic sensing to detect magnetic markers by using Magseed or Magtrace method. Pictured, from left: Jeremy Doke; Sentimag Representative, Dr. Eric Touzin, Dr. Justin Poling, and Dr. Matthew Parkinson.



SLMHC was thrilled to welcome members from Lake of the Woods District Hospital, Waasegiizhig Nanaandawe'iyewigamig and Kenora Chiefs Advisory to the hospital in October for a tour of our services and departments!



**313**  
Babies  
Born at SLMHC



**18,049**  
Emergency  
Department  
Visits



**231,815**  
Meals  
Cooked



**1,433**  
Miichim  
Meals  
Served

# Message from the SLMHC FOUNDATION

The Sioux Lookout Meno Ya Win Health Centre Foundation has faced another challenging year, as have most charities, due to COVID 19. However, the marvelous committee of local women believed that by November the Bearskin Airlines Skip to Equip Curling Classic would be able to go ahead, with restrictions.

Even with those restrictions, \$80,000.00 was raised for the Foundation. We can't thank the committee members, participants, sponsors and donors enough for their generosity and commitment to the Foundation and health care in Sioux Lookout.

The online 50/50 raffle continues to generate funds and we are grateful to everyone across the province (and a few across Canada) who purchase tickets and support the Foundation.

As always, we are profoundly grateful to the many donors who have contributed, be they individuals and families, local businesses and national corporations and other charitable organizations

*Christine Hoey, President*

## SLMHC Foundation Board of Directors

Ms. Christine Hoey, President/Chair  
Ms. Jackie Duhamel, Vice-President  
Ms. Anna Friesen, Secretary  
Ms. Rita Demetzer, Treasurer (Administrator)  
Ms. Catherine Beamish  
Ms. Tracey Bullock  
Mr. Terry J. Jewell  
Mr. Tom Kamenawatamen  
Mr. Doug Lawrance  
Mr. Ed. Linkewich  
Mr. Dean Osmond  
Mr. Stanley Sainnawap  
Mr. Douglas Semple  
Dr. Eric Touzin





Our monthly 50/50 charity draws continue to generate funds, and we are grateful to everyone who purchases tickets and supports the Foundation!

So far, the Foundation has raised over \$251,000 for our hospital! Congrats to the winners of the prizes, as well as our early bird draw winners!

**To find out more about the 50/50 draw and buy tickets, visit [slmhc.on.ca/foundation](http://slmhc.on.ca/foundation)**



SIOUX LOOKOUT  
**Meno Ya Win**  
HEALTH CENTRE

## Values Statement

### Compassion

We promise to provide care that is compassionate and reflects humility, caring, dignity, empathy and love.

### Respect

We promise to be respectful and embrace honesty, integrity, humility, engagement, accountability, responsiveness and truth.

### Quality

We promise to provide high-quality, individualized care that is innovative, meets best practice standards and reflects our awareness of cultural safety.

### Teamwork

We commit to working as a team and collaborating in care planning that involves the patient. We value leadership, wisdom and bravery.

## Mission

Caring for People

Embracing Diversity

Respecting Different Pathways  
to Health

## Vision

We will be a Centre of Excellence in First Nations and northern health care by working together to improve the health status of individuals, families and communities now and for generations to come.

## Values

We value compassion, respect, quality and teamwork.