



Most Urgent

Immediate Assessment

Examples:

- Major Trauma
- Serious car accident
- Heart stopped beating
- Suspected Stroke

CTAS **1**



Very Urgent

Assessment within 15 minutes

Examples:

- Severe trauma
- Suspected heart attack
- Large broken bone(s)
- Severe trouble breathing

CTAS **2**



Urgent

Assessment within 30 minutes

Examples:

- Moderate trauma
- Fainting
- Head Injury
- Asthma attack
- Temperature greater than 40°C
- Seizure

CTAS **3**



Less Urgent

Assessment within 60 minutes (1 hour)

Examples:

- Minor Trauma
- Cut requiring stitches
- Small broken bone (Broken ankle or wrist)
- Sore ear, eye or throat

CTAS **4**



Not Urgent

Assessment within 120 minutes (2 hours)

Examples:

- Minor Trauma
- Removal of stitches
- Renewing a prescription
- Vomiting or diarrhea (without suspected dehydration)
- Coughing or congestion

CTAS **5**

When will I be seen in Emergency?



Our Emergency Department team works to provide quality care as quickly as possible. Our Emergency Department triages (sorts) patients based on level of care needs using the Canadian Triage and Acuity Scale (CTAS), which is used in all Emergency Departments across Canada. While ALL patients are important and will be seen, some require care more quickly than others. Please let us know IMMEDIATELY if your symptoms change while waiting.